

Dayanand College, Hisar

Student Satisfaction Survey

for the year 2018-19

A Student satisfaction survey (SSS) was conducted under criterion II of teaching learning and evaluation for the session 2018-19. For this purpose, a prescribed format was provided to the students of different classes by the college. The provided format contained 17 questions with 5 options each. The options showed the grading for teaching learning process as it started with the excellent level which was followed by medium level and ended with poor level. Majority of the questions in this survey were related with the performance of teachers in the classroom in order to evaluate the teaching learning process. The skills of teachers, their preparation for class teaching etc. were mainly considered for this evaluation process. Questions related to the completion of syllabus in a given time frame by the teachers were also included in the proforma. Tests of the students regarding their Internal Assessment were also taken into consideration in this provided format. Some questions covered the effectiveness of the help provided by the mentor, because mentor plays a very important role for students. Questions on the beneficial use of various ICT tools like LED, Projector, PPT, Whatsaap and Internet etc. were also included in this format, to find out the effectiveness of teaching. To find out the efficiency of teachers regarding the identification of weak students, some questions were framed like taking of extra classes for weak students by the teachers. A student's personality can be improved by his/her involvement in co-curricular activities organised by different departments of the college like Poster making contest, Quiz contest, Slogan writing competition, Rangoli contest, Debate, Photography competition etc. A good teacher always encourages and motivates the students to become a part of these activities. The role of teachers was assessed through different questions in this survey. At the end of the questionnaire, the questions were asked regarding the overall quality of teaching learning process of the institute. On the basis of the options chosen by the students for different questions, the evaluation of the survey was done. Result of evaluation shows that 80% students choose option-I and 18% choose option- 2. Similarly, about 4% opted for option-3 while only 0.7% go for option-4. Likewise, option-5 was chosen by approx. 0.3% students. In this survey, option-1 for each question represents superior quality of teaching by the teachers, which is adopted by majority of the students. Thus, this survey clearly shows that students are highly satisfied with the teaching learning procedures opted by the teachers. It also indicated that the institute is going in right direction by providing a superior quality of teaching learning environment to their students.

DAYANAND COLLEGE, HISAR-125001

*Required

Student Satisfaction Survey (SSS), Session 2018-19 Under Criterion II of Teaching - Learning and Evaluation

1. Name of Student:* Jyoti
2. Class:* B.A.
3. University Roll No:* 183042250182

Under the Criterion II- Teaching-Learning and Evaluation

Following are questions for Student Satisfaction Survey (SSS) regarding Teaching-Learning and Evaluation Process.

Please tick any one of the option given below:

4. How much syllabus has been covered in the class?*

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

5. How well were the teachers prepared for the classes?*

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Can't say

6. How well were the teachers able to communicate?*

- Effective

- Effective sometimes
 - Satisfactory
 - Ineffective
 - Poor Communication
7. The teacher's approach towards teaching can be described as*
- Excellent
 - Very Good
 - Good
 - Fair
 - Poor
8. How fair was the internal evaluation process by the teachers?*
- Fair
 - Usually fair
 - Sometimes Unfair
 - Usually Unfair
 - Unfair
9. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.*
- Regularly
 - Often
 - Sometimes
 - Rarely
 - Never
10. How does the teaching and mentoring process facilitate you in social and emotional growth?*
- Significantly
 - Very well
 - Moderately
 - Marginally
 - Not at all
11. The institution provides multiple opportunities to learn and grow.*
- Strongly agree
 - Agree

- Neutral
 - Disagree
 - Strongly disagree
12. Are you informed by your teachers about your expected competencies, course outcomes and programme outcomes?*
- Everytime
 - Usually
 - occasionally/Sometimes
 - Rarely
 - Never
13. The teachers teach you with examples and applications.*
- All the time
 - Usually
 - Occasionally/Sometimes
 - Rarely
 - Never
14. Teachers are able to identify your weaknesses and help you to overcome them.*
- Everytime
 - Usually
 - Sometimes
 - Rarely
 - Never
15. The teachers use problem solving methodologies in the class.*
- Agree
 - Partially Agree
 - Neutral
 - Partially Disagree
 - Disagree
16. Teachers encourage you to participate in extracurricular activities.*
- Strongly Agree
 - Agree

- Neutral
 - Disagree
 - Strongly disagree
17. Efforts are made by the teachers to improve soft skills and inculcate life skills.*
- To a great extent
 - Moderate
 - Some what
 - Very Little
 - Not at all
18. What percentage of teachers use ICT tools such as LCD projector, Multimedia etc. while teaching*
- Above 80%
 - 70-80%
 - 50-70%
 - 30-50%
 - Below 30%
19. Does the mentor help you in solving your problems?*
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly disagree
20. The overall quality of teaching-learning process in your Institute is very good.*
- Strongly Agree
 - Agree
 - Neutral
 - Disagree
 - Strongly disagree