

# **Dayanand College, Hisar**

## **Students' Satisfaction Survey Report**

### **Session 2017-2018**

A student satisfaction survey was conducted under Criterion II of Teaching learning and evaluation for the session 2017-2018. In this survey, a prescribed format was provided to the students of the college, which carried 17 different questions with 5 options each. The options denoted the excellent level of teaching learning to the medium level. While preparing the performa for the same, care was also taken that option does not ignore the poor level of teaching learning. This was the best part of questionnaire. The main purpose of this evaluation process is related with the teacher's performance which mainly includes the communication skills of teachers, preparation of teachers for the classes etc. The performa also include the question related with the completion of syllabus in a prescribed time which is the main aim of teachers. Student also have to go through the internal assessment which is done by their class teacher. The criteria also include the questions related to this. The survey also include questions regarding the effective use of various ICT tools (LCD projector, PPT's etc.) used by the teacher. Mentor plays a very important role for the students in solving their problems. The questionnaire also covers the questions regarding the effective help provided by the mentor. Every institute have students with different levels. And it is the efficiency of the teachers to identify weakness of students and help to overcome them. Even, the teacher can take extra classes for such weak students to help them in their studies. The proforma also carries the question related with such job of teachers. In the college there are different department and each department arrange some co-curricular activities like quiz contest, poster making competition, slogan writing competition, rangoli competition, debate competition, and photography competition etc. Students also hesitate to take participate in such kind of activities. Therefore, a good teacher always encourages and motivates the students to become a part of it. The question regarding these activities was also included. The question which shows the overall quality of teaching learning process of an institute is given at the end of questionnaire when we keep a look on the overall survey.

It is concluded that the survey covers almost every aspect which helps in evaluating the teaching learning process. The evaluation of the survey was done on the basis of options chosen by the students. Result of evaluation show that approx. 75 percent students choose option-I and about 20 percent choose option-II. Similarly about 4-5 percent opted option-III whereas only 0.3 percent go for option-IV. Likewise approx. 0.2 percent students choose option-V which is the poor level of teaching learning. The option-I in each question represents superior quality of teaching and learning by the teachers, which is adopted by majority of the students. Thus, this survey clearly shows that students are satisfied with teaching - learning procedures adopted by the teachers. It also indicates that the institute is providing a superior quality of teaching learning to their students.

# DAYANAND COLLEGE, HISAR

Student Satisfaction Survey (SSS), for the Session 2017-18

Under Criterion II of Teaching Learning and Evaluation

Name of Student: ..... Sonu ..... Class: ..... B.A. I<sup>st</sup> yr .....

Roll No: ..... 1530810002 .....

**Following are questions for Student Satisfaction Survey (SSS) under Teaching Learning and Evaluation.**

**Please tick any one of the option given below:-**

1. How much syllabus has been covered in the class?

- 85 to 100%
- 70 to 84 %
- 55 to 69%
- 30 to 54 %
- Below 30 %

2. How well were the teachers prepared for the classes?

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Can't say

3. How well were the teachers able to communicate?

- Effective
- Effective sometimes
- Satisfactory
- Ineffective
- Poor Communication



4. The teacher's approach towards teaching can be described as
- Excellent
  - Very Good
  - Good
  - Fair
  - Poor
5. How fair was the internal evaluation process by the teachers?
- Fair
  - Usually fair
  - Sometimes Unfair
  - Usually Unfair
  - Unfair
6. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- Regularly
  - Often
  - Sometimes
  - Rarely
  - Never
7. How does the teaching and mentoring process facilitate you in social and emotional growth?
- Significantly
  - Very well
  - Moderately
  - Marginally
  - Not at all
8. The institution provides multiple opportunities to learn and grow.
- Strongly agree
  - Agree
  - Neutral
  - Disagree
  - Strongly disagree



9. Are you informed by your teachers about your expected competencies, course outcomes and programme outcomes?

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

10. The teachers teach you with examples and applications.

- All the time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

11. Teachers are able to identify your weaknesses and help you to overcome them.

- Every time
- Usually
- Sometimes
- Rarely
- Never

12. The teachers use problem solving methodologies in the class.

- Agree
- Partially Agree
- Neutral
- Partially Disagree
- Disagree

13. Teachers encourage you to participate in extracurricular activities.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly disagree



14. Efforts are made by the teachers to improve soft skills and inculcate life skills.

- To a great extent
- Moderate
- Some what
- Very Little
- Not at all

15. What percentage of teachers use ICT tools such as LCD projector, PPT, WhatsApp, Multimedia etc. while teaching

- Above 80%
- 70-80%
- 50-70%
- 30-50%
- Below 30%

16. Does the mentor help you in solving your problems?

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly disagree

17. The overall quality of teaching-learning process in your Institute is very good.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly disagree

*Sonu*

(Signature of Student)